

Taylors Extra Care Service

afy.ac.nz

It really is a courageous decision to send a child overseas to study. All parents are concerned about their children's well being, and even more so when they are oceans apart. Parents quite understandably worry about their children. Taylors College has always been concerned about providing a caring and supportive environment for our students.

Taylors College has been caring for the special needs of international students for more than 50 years. We know all the issues. Our trained counsellors and pastoral care staff provide all students with the care and attention they require in order to be successful in their studies in New Zealand.

Many parents are anxious about the welfare of their children after hours, and outside the school.

- > What if my son/daughter is ill during the night?
- > Who can he/she call if they get lost?
- > Who will help my son/daughter open a bank account?
- > How much money should he/she spend each week?
- > Who is checking that my son/daughter is going home at night to study?

There are so many possibilities, so many "unknowns." This is why Taylors now provides "Taylors Extra Care" for all students who are under 18 years of age when they arrive in New Zealand, up until they turn 18.

Taylors Extra Care means that parents can feel comfortable that there is someone monitoring their child's general welfare after hours, and outside the school. Taylors Extra Care means that we will arrange a specific independent "Care Giver" for your child if they are under 18 years of age when they arrive in New Zealand.

These Caregivers will:

- > provide you with a written report about the homestay (the "environment/neighbourhood", how the student travels to school, the time it takes, a description of the house, the student's room, the host family)
- > support your child with any personal matters, and assist with his/her settlement into New Zealand and the school
- > assist your child with establishing bank accounts, and managing finances
- > continue to make periodic visits, as appropriate, to the homestay, to check that all is well
- > advise you and the school of any problems between the student and the homestay, and attempt to rectify these problems
- > regularly interview your child and immediately advise you of any concerns
- > discuss the student's academic progress with you and your child
- > provide emergency telephone contact and support for your child after school hours and
- > immediately report to you any concerns regarding your child's health, after hours activities and so on.



The cost of the "Taylors Extra Care Service" is available on the "AFY Program fees and additional costs" page of the brochure.

The full terms and conditions of the Taylors Extra Care Service are set out in the agreement enclosed with your application. If your child will be under the age of 18 years when they arrive in NZ, please sign this agreement and return it to us. The application and agreement must both be signed and returned to us, prior to us accepting your child as a student at Taylors College.

Lindsay Spedding

Principal
Taylors College Auckland

Taylors Extra Care Service

I/We [Name of Parent/s] consider that the "Taylors Extra Care" student care services is necessary for my/our child while he or she is under the age of 18 years old.

I/We agree that:

1. Your complete obligations are as set out in the list of Taylors Extra Care Student Services ("Services"), set out on this Agreement.
2. You have no obligations or responsibilities (legal, moral or otherwise) to me /us and or my /our child other than those specified in this Agreement. These obligations and responsibilities will no longer be applicable upon my child reaching 18 years of age.
3. You may sub-contract, delegate the performance of any of the Services or assign your rights under this Agreement to any third party you may choose.
4. In the event of you wishing to cancel this Agreement after we have received the fee, or in the event that your child reaches the age of 18 years old or is expelled or asked to leave prior to the expiry of the academic year, you agree that the full fee will be retained by us and that no part of the fee will be refunded to you.
5. I/We release and hold you harmless from and against all claims with respect to my/our child outside the provision of the Services. I/we likewise indemnify and hold you indemnified for any loss or damage which you may suffer in connection with any actions or omissions of my/our child, this Agreement and/or the provision of the Services.
6. We agree to abide by, and be bound by, the terms and conditions set out in this Agreement.

Dated	the day of	20
Name of Student	Date of Birth (day/month/year)	
Signed by Parent		
Address		
City	State/Province	
Country	Postcode	
Signed by Parent		
Address		
City	State/Province	
Country	Postcode	

TERMS AND CONDITIONS OF TAYLORS EXTRA CARE STUDENT SERVICES

1. Taylors College ("We") will provide to the parent/s ("parent") and to the student ("child") the following ("Services"):
 - > Allocation of a specific Care Giver for your child (who will be primarily responsible for carrying out the matters listed below). We reserve the sole right to change the specific Care Giver for your child if and when we consider it necessary.
 - > Provide the parent/s with a written report about the homestay (the environment/ neighbourhood), how your child travels to school, the estimated travel time it takes, a description of the house, your child's room and the host family within one month of their arrival in NZ.
 - > Assist your child with settlement into New Zealand and their school. Provide emotional support to your child with any personal matters.
 - > Assist your child in establishing basic bank accounts, and advise them about managing his/her finances.
 - > Make appropriate visits to the homestay to check all is well.
 - > Advise the parent/s and the school of any problems between your child and the homestay, and try to rectify any problem.
 - > Investigate any concern referred to us about your child by the school.
 - > Regularly interview your child and promptly advise you of any concerns.
 - > Discuss your child's academic progress with you and your child.
 - > Provide an emergency telephone contact number for parent/s and your child after school hours.
 - > Promptly report to the parent/s any concerns regarding your child's health and after hours activities.
2. The parent agrees to provide us with full and prompt responses to any issues of concern or any queries we may have and full co-operation with the provision of the Services.
3. The parent must:
 - > inform us of your child's date of arrival and, if the accommodation was not arranged by us, the child's contact details in New Zealand (address and telephone number) as soon as these become known;
 - > immediately inform us of any change of address or telephone number of your child in New Zealand or any change of address or telephone number of the parent in his or her home country or any other material issue which may affect the provision of the Services;
 - > authorise Taylors College to provide your child's Care Giver with information about your child's academic and general progress, attendance, usual timetable of classes and any other matters of concern;
4. The parent acknowledges that:
 - > sign an "authorisation to work" form should you permit your child under the age of 18 to work. (Taylors College discourages students under 18 to work)
 - > we do not assume the role of your child's legal guardian in New Zealand, nor will we be liable in any way for any actions or omissions of your child for the duration of their stay in New Zealand;
 - > we are not responsible for your child's daily activities, management of your child's personal expenses, his/her personal affairs or conduct of your child. Taylors College does take responsibility for ensuring your child has the option of an airport pick up, is provided with suitable accommodation options, (which must be a homestay for under-18 year old students) and has adequate medical insurance cover;
 - > Taylors College must be informed of the child's arrival details in an accurate and timely manner, to ensure an airport pick up is scheduled;
 - > your child must have Taylors- approved medical insurance and that insurance premiums must be paid in full at the time of their child's enrolment at Taylors College;
 - > your child must follow Taylors College homestay rules and regulations. If their child fails to do so, Taylors can no longer take responsibility for their child's accommodation and may be obliged to cancel the student's enrolment, with no refund of tuition fees;
 - > your child is required to act strictly in accordance with all applicable immigration requirements and must maintain regular attendance at his/her school. Failure to observe immigration requirements may result in cancellation of your child's visa and/or permit, and return of your child to his/her home country;
 - > that this agreement has been entered into by us on the basis that the information in and with the application form is true and correct, and contains no material omissions.
5. The parent/s warrants that he/she is the parent or legal guardian of the child and has the full authority to enter into this Agreement.
6. This Agreement is governed by the laws of New Zealand.
7. This Agreement replaces and supercedes any previous agreements or understandings (written or oral) between the parties in relation to the subject matter of this Agreement.
8. The Services will only be provided to your child up until he or she turns 18 years of age. Upon this occurring (or upon your child being expelled or asked to leave the school) the Services will no longer be provided and this Agreement will immediately terminate.