

From: Sun-counselor [mailto:sun-counselor-bounces@suneducationgroup.com] **On Behalf Of** Novi Kurniawati

Sent: 26 October 2017 09:47

To: sun-counselor@suneducationgroup.com; sun-outstation@suneducationgroup.com

Subject: [Sun-counselor] UPDATE NZ: University of Otago - NEW Coursework MA, pre-departure check list & 93% ISB student satisfaction

Dear Team,

Di bawah ini update terbaru dari University of Otago:

1. New Coursework Master
University of Otago memperkenalkan program baru untuk Master of Arts yang dimulai di intake 2018.
Berikut terlampir penjelasan programnya
2. Prosedur minta Tuition Fee Receipt
Di Otago, yang mengeluarkan receipt Tuition Fee bukan international office, melainkan Student Finance Department dan mereka akan mengeluarkan receipt setelah uang diterima dan ini akan memakan waktu beberapa hari.
To request a tuition fee receipt please email student.finance@otago.ac.nz with the student's name and ID.
3. Otago performs well in global survey of international students
Respondents who studied at the University of Otago reported the highest overall satisfaction and recommendation scores amongst the six participating NZ universities, with 93 per cent of students satisfied overall with their Otago experience and 88 per cent would recommend the University to others.
4. Victoria akan ambil annual leave dari 30 Oct – 6 November, jadi bila ada hal yang ingin dibantu, bisa contact aku atau Citra atau email ke international.marketing@otago.ac.nz
The University will close on 21 December and re-open on 8 January
Jadi kalau ada hal yang gantung2, silahkan dikejar ke Victoria sebelum beliau on leave.

@Dewi: tolong dipdate di SCN : Public, Institution section – New Program, Achievement, Admission SOP, Urgent.

Thank you all.

Best regards,

Novi Kurniawati

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Total One Stop Solution for All Your Education Needs

From: Victoria McEniery [mailto:victoria.mceniery@otago.ac.nz]

Sent: Thursday, October 26, 2017 3:49 AM

To: Victoria McEniery <victoria.mceniery@otago.ac.nz>

Subject: Otago Newsletter - NEW Coursework MA, pre-departure check list & 93% ISB student satisfaction

Dear Representatives,

In this newsletter I have attached information on the new taught Master of Arts for all majors (excluding Psychology, Computer and Information Science, Mathematics, Statistics and Economics).

How to obtain a Fees receipt

I realise universities all have different systems and procedures for paying fees and issuing tuition receipts. At Otago the tuition receipt is issued by the Student Finance Department, not the International Office.

To help you we have a webpage called 'Information for international students with Offers' found at otago.ac.nz/international/internationalprearrivalinfo.html This website is also on every unconditional offer sent to a student.

Tuition fee receipts are not automatically generated.

To request a tuition fee receipt please email student.finance@otago.ac.nz with the student's name and ID.

Once the fees have cleared the University's bank, you will receive a receipt and the receipt can be used as a proof of payment of fees for student visa application.

Otago performs well in global survey of international students

Otago has achieved impressive showing amongst New Zealand universities in the latest International Student Barometer (ISB), a biennial global benchmark for international student experience the results of which were released last week.

Respondents who studied at the University of Otago reported the highest overall satisfaction and recommendation scores amongst the six participating NZ universities, with 93 per cent of students satisfied overall with their Otago experience and 88 per cent would recommend the University to others.

Otago has taken part in this global benchmark performed by i-graduate since 2007, which in 2017 saw 145,354 international students responding from 185 institutions in 19 countries.

The ISB tracks and compares the decision-making, expectations, perceptions and intentions of international students from application to graduation.

Not only did respondents studying at Otago report the highest level of satisfaction of the New Zealand universities that participated (and just over three per cent more than the national average), in addition student support at Otago was ranked number one nationally, achieving five per cent greater satisfaction than the international national average.

Otago also performed well against the national benchmark on a number of other elements, including:

- Accommodation cost (+9% greater than the national average)

- Host friends (Arrival) (+8%)
- Sports facilities (+8%)
- Catering (+7%)
- Residential College Support (+7%)
- Host friends (Living), Social facilities, Accommodation access, Accommodation office, Visa advice, Campus buildings, Fees office (Support) (all +6%)
- Living costs, IT Services, First night, Good contacts, Social activities (Living) (all +5%)

Otago's International Director Mr Jason Cushen says that the latest performance in the benchmarking exercise is very pleasing.

“As the oldest and only truly residential university in New Zealand, each year Otago welcomes international students from more than 90 different countries around the world. Our showing in the 2017 ISB reflects how committed as an institution we are to making sure that all students gain the most from their time with us, and that we offer a high level of support to them.”

Mr Cushen commented that a stand-out result was Otago ranked fourth in the world for Residential College Support of the 185 institutions taking part.

“Another outstanding result is that our ‘Online Library’ is ranked fifth in the world and our student association seventh,” he says.

Annual leave

I will be on annual leave from 30 Oct – 6 November. If it is urgent please contact international.marketing@otago.ac.nz

The University will close on 21 December and re-open on 8 January

I won't be travelling overseas until January 2018 (have not confirmed my travel plans as of yet).

Victoria McEniery

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International Office
Te Whirika



QS Stars: Rated 5plus for quality in 2017

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